

### **Responses from Hampshire County Council**

in relation to Highways & Parking related matters raised by the Overview and Scrutiny Committee and the Policy and Project Advisory Board in a letter dated 20th February, 2023 (copy attached)

#### ***Response from Nick Adams-King – Dated 13<sup>th</sup> April, 2023***

Dear Ian

Thank you for your enquiry regarding parking and traffic management within the Rushmoor area. Please accept my sincere apologies for the delay in providing the requested information.

With regard to the traffic management particularly, the Lynchford Road improvements, we have received several enquiries since implement traffic management that relate to the high number of vehicles travelling westbound via Park Road and Queens Road, using this route as a local diversion to travel west of the construction works.

Drivers are choosing to find alternative routes rather than follow the signed diversion route, and so a number of measures have been implemented that are (to a small degree) improving compliance with traffic management and improving driver behaviour within North Camp, the measures are as follows:

- To reinforce the 20mph speed limit on Queens Road (which is also traffic calmed with speed cushions), speed activated signs have been installed in advance of the zebra crossings near to the schools. The 20mph road markings have been refreshed and the visibility of the 20mph sign plates improved.
- Additional signage has been installed at Park Road roundabout to divert traffic back onto the A331 and back onto the diversion route (A331 – A31 – A325).
- Keep clear road markings have been placed on the Park Road Roundabout.
- Advanced signage in the wider area on major approaches to Farnborough has been installed.
- Contacting local business to encourage deliveries to come in via suitable routes.
- Working with the Farnborough International planning team for event traffic to use M4 – A325 – A331 - A31.

During the works the traffic management has been monitored and the issues you raise have been noted. Measures to improve the traffic management have been implemented and driver behaviour has improved within the 20mph zone. However, the volume of

local traffic through North Camp has not significantly changed since implementing traffic management on the A3011 Lynchford Road.

The project team (Hampshire County Council and Jackson Civil Engineering) are working together to identify and implement improvements which mitigate some of the concerns whilst seeking to support local businesses. As you will be aware, a business engagement event (hosted by Hampshire County Council) was held on 7 March 2023 and a number of potential improvements identified. Elements of these improvements require the support of Rushmoor Borough Council (RBC). I welcome the opportunity to discuss the scheme and the potential for alternative traffic management with yourself and / or Tim Mills, who has been involved in discussions.

In reference to the concerns raised by elected Members regarding the transition of on-street parking responsibilities, Hampshire County Council (HCC) has been liaising with RBC officers for the past year in order to make the transition as smooth as possible. This has included collecting information of specific areas of concerns including those mentioned in your letter. HCC has also recently appointed two members of the current RBC parking service so there will be no loss of local knowledge on the operation side of the parking service. The information provided in the past month will help us to set Civil Enforcement Officer patrol routes, based on relevant information. When we took back the parking agency agreements for Fareham, Test Valley and the New Forest back in April 2020, we provided a civil parking enforcement service in conjunction with our parking services provider NSL, that met, and even surpassed, the service previously delivered on our behalf. We have in place the monitoring of the service provided in terms of the deployed hours for the Civil Enforcement Officers as well as Key Performance Indicators (KPIs) that linked to the need to provide area wide coverage.

Highways issues being reported to local RBC Members and not the County Council is something we have little control over but I can advise that any Members can raise these issues with the relevant County Councillor who will decide on the next course of action. I also suggest providing/advertising the relevant link to report issues directly to HCC.

For reporting a parking contravention, the link on our parking pages below can be used. This is not a request service but NSL will make a decision on how they manage the resources and if they can attend or not. More information can be found here: [Parking and traffic enforcement | Hampshire County Council \(hants.gov.uk\)](#). For general highways issues such as potholes, reports can be made through <https://www.hants.gov.uk/transport/roadmaintenance>.

The request for special access for Members to the HCC team is not possible but if there are concerns, the RBC Member can raise this with me as the Lead Executive Member for Universal Services and Highways, I will be able to discuss the matter with the relevant team or officer on their behalf.

In terms of the strategy going forward after on-street parking transition, the link below is our parking services pages, together with a link to our annual parking report for 21/22. This will provide all the information required regarding how we manage the on-street parking.

[Parking and traffic enforcement | Hampshire County Council \(hants.gov.uk\)](https://hants.gov.uk/parking-and-traffic-enforcement)  
[annual-parking-report-2022.pdf \(hants.gov.uk\)](https://hants.gov.uk/annual-parking-report-2022.pdf)

The request for budget allocation and data on reports and repairs needs to be actioned under a Freedom of Information request. More information can be found here [Freedom of information \(FOI\) / Environmental Information Regulations \(EIR\) requests](#)

Please note that this response was prepared before our MS Teams call last week at which further work was identified to help improve communication and signage for the businesses and the information shared with stakeholders and local Councillors.

I hope this information is useful. Should you have any further questions, please let me know.

Best wishes

Nick

**Nick Adams-King**

**Hampshire County Councillor for Romsey Rural**  
(Chilworth, Nursling & Rownhams, Romsey Extra, the Blackwater Parishes and the Dun Valley Parishes)  
Cabinet Member for Universal Services (Highways, Environment, Countryside and Communities)

**TVBC Councillor for Wellow, Awbridge, Michelmersh & Timsbury, Sherfield English and Plaitford & Melchet Park**  
**Deputy Leader, Test Valley Borough Council**  
Cabinet Member for Recycling, Street Cleaning, Parking and Romsey  
m: +44 7771 727402

e: [nick.adamsking@me.com](mailto:nick.adamsking@me.com)

twitter: @nickking

Facebook: [facebook.com/nickadamsking](https://facebook.com/nickadamsking)

---

***Further response from Patrick Blogg dated 24th May 2023***

**From:** Blogg, Patrick <[Patrick.Blogg@hants.gov.uk](mailto:Patrick.Blogg@hants.gov.uk)>

**Sent:** 24 May 2023 17:35

**To:** Ian Harrison <[ian.harrison@rushmoor.gov.uk](mailto:ian.harrison@rushmoor.gov.uk)>

**Cc:** Pinney, Sheila <[Sheila.Pinney2@hants.gov.uk](mailto:Sheila.Pinney2@hants.gov.uk)>

**Subject:** RE: County Response To RBC Matters On Roads, Highways etc

CAUTION: This email originated from outside of Rushmoor Borough Council. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Ian

Again, apologies for the delay in getting this information to you. I hope the following helps answer your points but please do get in touch if you want any further information.

- The total budget allocated to Rushmoor for maintenance compared to the rest of the County:

Budgets are not allocated by district council area; they are generally distributed by type of work. All necessary works are carried out on a needs basis with a worse first selection process used for more major and planned maintenance works in accordance with our Asset management processes. Some routine budget allocations, for example drainage cleaning, are calculated on the number of gullies, catchpits, petrol interceptors and the like to be cleansed in the year.

- Data on the number of pothole reports versus repairs in the Borough:

We do not specifically record potholes in our system, rather we record carriageway defects (these would include potholes). I can advise that between 01 October 22 to 31 March 23 we had a total of 1306 carriageway defects reported to us of which 960 mentioned potholes. In the same period we repaired 2864 carriageway patches and potholes. Between 01 January 2023 to 31

March 2023, we had a total of 984 carriageway defects reported to us of which 784 mentioned potholes. In the same period we repaired 992 carriageway patches and potholes.

- Data on the frequency of gully emptying:

Gully emptying frequency is set on a risk-based approach, based around historic cleansing, high risk flood sites, known flood locations and a number of other factors. For the Rushmoor area 7758 gullies are cleansed once every two years, 3575 are cleansed once per year and 320 are cleansed twice per year.

- Details of major works and highway repairs, both current and planned:

Here is the provisional list of planned maintenance schemes, which is subject to some possible change following the winter season's weather events and the condition of the network.

Scheme Ref	Road Name	Town	District	Work Type
ST-R23007	B3208 Lower Farnham Road	Heron Wood	Rushmoor	CARRIAGEWAY SURFACE DRESSING
ST-R23014	Cherrywood Road	Farnborough	Rushmoor	CARRIAGEWAY SURFACE DRESSING
ST-R23017	Christmas Avenue	North Town	Rushmoor	CARRIAGEWAY SURFACE DRESSING
ST-R23013	Church Lane East	Aldershot	Rushmoor	CARRIAGEWAY SURFACE DRESSING
FW-R23001	Church Lane East	Aldershot	Rushmoor	FOOTWAY MICROASPHALT
R575	Elles Road rbt	Farnborough	Rushmoor	CARRIAGEWAY RESURFACING
FW-R23006	Fernhill Road	Fox Lane	Rushmoor	FOOTWAY MICROASPHALT
ST-R23012	Highfield Close	Manor Park	Rushmoor	CARRIAGEWAY SURFACE DRESSING

ST-R23016	Holly Road	North Town	Rushmoor	CARRIAGEWAY SURFACE DRESSING
ST-R23023	Lower Farnham Road	Aldershot	Rushmoor	CARRIAGEWAY ASPHALT PRESERVATION
FW-R23004	North Lane	Aldershot	Rushmoor	FOOTWAY MICROASPHALT
ST-R23015	Northfield Close	North Town	Rushmoor	CARRIAGEWAY SURFACE DRESSING
R760	Salisbury Road	Farnborough	Rushmoor	FOOTWAY BUILD-OUT
R577	Upper Elms Road	Aldershot	Rushmoor	CARRIAGEWAY RESURFACING

Regards  
Patrick

**Patrick Blogg**  
Director of Universal Services

Hampshire County Council  
The Castle  
Winchester SO23 8UD  
T: 0370 779 1968

